

Operation Encompass Leicester Process

Preparatory work

- School DSL's briefing on Operation Encompass (29 January 2018)
- Schools send parents a letter from the school covering the shift to Operation Encompass, with local and national specialist sexual and domestic violence service contact details (pre February half-term holiday)
- Police ensure standard communication to those involved in any domestic violence and abuse (DVA) incident includes reference to Operation Encompass process in terms of consent to share information.

Call is made for police to attend an address for a crime or incident of domestic abuse. Attending officers identify that children are present or usually resident in the household, and the attending officer sends a notification to the Police Child Abuse Investigations Unit (CAIU).

Police sort notifications (as existing practice) to Early Help Response or DAS Social Care with school information noted on the referral wherever possible.

Early Help Email Inbox

DAS Social Care Email Inbox

Operation Encompass Officer within Early Help completes the following:

- Makes a telephone call to each identified school designated safeguarding lead (DSL) to tell them that there has been a police DVA call where a child has been identified as usually resident in the household.
- If they cannot reach the DSL (or nominated deputy) by phone, sends an email to the school DSL inbox to say that there has been an Operation Encompass call attempted and to please call back (no personal details identifying the child are left and no further calls will be made). The email will come from operation-encompass@leicester.gov.uk
- Records contacts made - successful and unsuccessful.

Early Help and Social Care Staff then continue as **standard practice**. If the thresholds are reached, further action will follow as per existing procedures.

School DSL

- More **attentive to the welfare** of the child
- **No direct, exploratory or investigative** reference to the incident is instigated with parent(s) or child)
- Does not need to refer back into Social Care or Early Help **unless** there is additional information known that should be shared
- Makes a note (preferable not essential) of whether the call made a positive or negative difference to the experience of the child, and why.

BENEFITS

- Improved child and adult safety and well-being
- Earlier intervention
- More informed decision-making and more efficient use of resources through better information sharing and referrals